AMERIFIRST
together we can | BANK

STOP. Call Your Bank First.

Before you send money, share a code, or give someone access - pause and verify. Scammers can copy caller ID, familiar voices, logos, and real messages. Knowing your name or account details does not prove someone is legitimate.

Know these warning signs

"Move your money to a safe account." Do not transfer money, buy cryptocurrency or gold, or withdraw cash for collection because an unexpected caller says your money is at risk.

"Read me the code we just sent." Never disclose your password, PIN, or sign-in verification code to someone who contacts you. Deny sign-in prompts you did not initiate.

"Install this app so we can help." Do not grant remote access or share your screen during banking at an unexpected caller's direction. Do not call a support number shown in a suspicious pop-up.

"Act now - and do not tell anyone." Pressure, threats, secrecy, gift-card demands, and unexpected payment instructions are reasons to stop and check.

Verify through a trusted channel

End the contact. Call a number from your statement, card, or the bank's official website. Do not use a link or number supplied in the suspicious message. Talk with someone you trust before acting on an unusual request.

Already shared information or sent money?

Call AmeriFirst Bank immediately: 1-800-298-1763
Tell us what happened, even if you approved the payment yourself. Ask whether access can be secured or a payment stopped or recovered. Recovery is not guaranteed; do not wait for the suspected scammer to respond.

Keep messages, receipts, and transaction details. If you paid by gift card or payment service, contact that provider promptly too. Use a trusted device to secure affected accounts. Beware of anyone demanding a fee to recover lost money.

Bank website: amerifirstbank.com
Online banking: my.amerifirstbank.com
Report scams: ReportFraud.ftc.gov | IC3.gov
Identity theft help: IdentityTheft.gov

Type web addresses into your browser. An online fraud report does not notify the bank.